May 3, 2017

## VIA ELECTRONIC FILING AND OVERNIGHT DELIVERY

Debra A. Howland
Executive Director
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, N.H. 03301-2429

## RE: DM 12-145 - NextEra Energy Services New Hampshire, LLC CEPS Registration Renewal - Supplemental Information - Sample Invoice

Dear Ms. Howland,
Please find enclosed the supplement information request for NextEra Energy Services New Hampshire, LLC CEPS Registration Renewal.

Please find enclosed NextEra Energy Services New Hampshire, LLC's updated sample invoice with the requested changes.

If you have any questions or require any additional information, please contact me at (713) 401-5936, or by email at aundrea.williams@nexteraenergyservices.com.

Respectfully Submitted,

Mundtex


Andrea Williams
Assistant Vice President, Regulatory

SERVICE ADDRESS
BILLING PERIOD
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## AMOUNT DUE

BILLING ACCOUNT NUMBER

INVOICE NUMBER
233570246738

20455 SH 249 Suite 200
Houston, TX 77070
License No.08-082

Return this part to address below with a check payable to NextEra Energy Services

| Billing Account Number | Due Date |
| :---: | :---: |
|  | Apr 13, 2017 |

## Amount Enclosed





NextEra Energy Services
PO BOX 660100
DALLAS TX 75266-0100


## UNDERSTANDING YOUR BILL

Account - means the Customer Account(s) identified in the BEA.
Early Termination Fee - means (i) for termination of the entire agreement, two (2) Average Monthly Bills for all Account(s) for each year or partial year of remaining Initial Term, or (ii) for termination or deletion of an Account(s), two (2) Average Monthly Bills for such cancelled or deleted Account(s) for each year or partial year of the remaining Initial Term.
Delivery Charges - means those charges payable by Customer to the LDU for transmission and distribution services provided by the LDU, ISONE or other third parties.
NextEra Energy Svcs Electricity Charge - means the sum of (i) the product of the Customer monthly Energy Usage during a Billing Cycle and the Price or Holdover Price, whichever is applicable, (ii) the Monthly Base Charge, (iii) Pass-Through Charges, if applicable, and (iv) Taxes.
Holdover Period - means the period of the Agreement between the expiration of the Initial Term and the termination of the Agreement.
Holdover Price - means the price for electricity delivered during the Holdover Period, as set forth on the NextEra Energy Svcs Website at www.nexteraenergyservices.com under "legal notices and terms".
Holdover Price - means the price for electricity delivered during the Holdover Period, as set forth on the NextEra Energy Svcs Website at www.gexaenergy.com under "legal notices and terms".
Insufficient Notice Fee - means (i) for termination of the entire Agreement, one-half (1/2) of the Average Monthly Bill for all Account(s) for each year or partial year of the remaining Initial Term, or (ii) for termination or deletion of an Account(s), one-half (1/2) of the Average Monthly Bill for such canceled or deleted Account(s) for each year or partial year of the remaining Initial Term.
Late Fee - means a one-time fee of one and one-halfpercent (1.5\%) per month or the maximum rate permitted by law, whichever is lower, assessed on invoices for the NextEra Energy Svcs Electricity Charge that are not paid when due.
Local Distribution Utility or LDU - means a utility that owns electric transmission and/or distribution facilities that deliver electricity to the facilities to which the Account(s) pertain.
Monthly Base Charge - means (i) for the Initial Term, a fixed monthly charge per LDU Account Number, as set forth in the BEA, and (ii) for the Holdover Period, a fixed monthly charge per LDU Account Number, as set forth on the NextEraEnergy Svcs website at www.nexteraenergyservices.com under "legal notices and terms".
Monthly Energy Usage - means Customer total metered energy usage for the LDU Account Number(s) subject to this Agreement measured in kilowatt hours ("kWh") for the applicable month. The Customer metered energy usage detail is also available on the utility's bill.
Pass Through Charges - means (i) during the Initial Term, the electric supply costs listed in the BEA that are excluded from the Price and passed through directly to Customer by NextEra Energy Svcs and (ii) during the Holdover Period, the electric supply costs listed on the NextEra Energy Svcs website at www.nexteraenergyservices.com that are excluded from the Holdover Price, if any, and passed through directly to Customer by NextEra Energy Svcs.
Price - means the unit of price for electric service offered to Customer by NextEra Energy Svcs during the Initial Term, as set forth in the BEA.
Retail Adder - means the component of price that is set forth in Addendum B to the BEA.
Taxes - means all federal, state, municipal or other governmental taxes, duties, fees, levies, premiums, assessments, surcharges, withholdings, or any other charges of any kind relating to the sale, purchase or delivery of electricity, together with all interest, penalties or other additional amounts imposed thereon, but excluding taxes on net income.
Dispute or Complaints: Please contact us if you have specific comments, questions, complaints, bill questions, or if you feel your bill is incorrect, by calling a NextEra Energy Svcs Customer Care Representative or e-mailing custserv@nexteraenergyservices.com. If you are not satisfied with our attempt to resolve the problem, you may file a complaint with us and request a NextEra Energy Svcs supervisory review. You may call or write the New Hampshire Public Utilities Commission Consumer Affairs Division at 603-271-2431 or toll free at 1-800-852-3793 if you are not satisfied after discussing your terms with us.
New Hampshire Public Utilities Commission 1-800-852-3793 (within NH only)
Consumer Affairs Division
603-271-2431
21 South Fruit Street, Suite $10 \quad$ Monday through Friday from 8:00 a.m. to 4:30 p.m.
Concord NH 03301-2429
As a NextEra Energy Svcs customer you have the right to request a copy of your actual energy consumption at least twice per year for each billing period during the previous year or month. You may access this information by logging into the customer portal at www.nexteraenergyservices.com or request this information by calling NextEra Energy Svcs at 1-877-528-2890.

Any inconsistency between these definitions and Customer Terms of Service (TOS) shall be governed by the TOS.

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## AMOUNT DUE <br> DUE DATE <br> Apr 13, 2017

For power outages and other electrical emergencies, call your electric distribution company:

## NH EC-NHElec

1-800-343-6432
Utility Account Number

Charges for Billing Period Feb 21, 2017 - Mar 21, 2017

| Supplier Charges |  |  |
| :--- | :--- | :--- |
| Fixed Energy Charge 1,488.00@ \$0.08729 per kWh |  |  |
| Total Supplier Charges |  |  |
| Delivery and Pass-Through Charges |  |  |
| Winter Reliability 1,488.00@ \$0.00100 per kWh |  |  |
| Total Delivery and Pass-Through Charges |  |  |

## Total Energy Charges <br> Total Charges for this Billing Period

General Information
The average price you paid for electric service this month is 0.08829 cents per kWh . This average includes all fixed and variable recurring charges, but does not include any nonrecurring charges or credits.

BILLING PERIOD
Feb 21, 2017 to Mar 21, 2017


Summary of Usage by Meter

| Reading Dates <br> Previous/Present | Meter Number | Meter Constant | Meter Reading <br> Previous/Present | Usage Type |
| :---: | :---: | :---: | :---: | :---: |
| Feb 21, 2017 / Mar 21, 2017 |  | $0 / 0$ | kWh |  |

## UNDERSTAND YOUR METER INFORMATION

Meter Constant - A fixed value which is used when converting meter readings to actual energy use.
Power Factor - A measurement used by some electrical distribution companies to determine the ratio of real Power flowing to the load of apparent power.

OffPk (Off-Peak) - Those periods of time at which energy is being delivered far below the utility's maximum demand. OnPk (On-Peak) - Those periods of time at which energy is being delivered near or at the utility's maximum demand. kW (kilowatt) - A unit of power equal to 1000 watts.
kWh (kilowatt hour)- The standard unit of measure for electrical energy use. One kWh is used to light a 100-watt bulb for 10 hours
$\mathbf{k V a}$ (Kilovolt-ampere) - The amount of apparent power in an electrical circuit, equal to the product of voltage and current.
kVAR (Kilo-Volt-Amperes Reactive) - The product of the voltage and the amperage required to excite inductive circuits.
kVARH (Kilo-Volt Amp Reactive Hours) - A measure of energy supplied but not converted into work.
kV (kilovolt)- A unit of electromotive force, equal to 1,000 volts.

